

Silavent HRX Troubleshooting Guide



This guide has been created to avoid potentially costly and often unnecessary service call-outs by covering basic problem solving; which doesn't require any technical skills.

If the problem persists after running through the guide, then call our customer service department for further advice on 03443 715523.

Understanding what your MVHR system is and what it does:

Mechanical Ventilation with Heat Recovery, or as it is more often referred to nowadays, **MVHR**, (historically HRV or heat recovery ventilation), is essentially a single, balanced ventilation system consisting of two independent fan systems and a heat-exchanger; one fan **supplies fresh air** from outside to the habitable rooms of the dwelling and the other **extracts stale air** from the wet rooms; the heat exchanger takes residual heat from the stale air and uses it to pre-warm the incoming fresh air – Note: the warming effect may add only a few degrees into the incoming air temperature and will not raise it to that of the outgoing air.

MVHR is neither an air conditioning system nor a heating system; in essence it is a system designed to unobtrusively and continuously replace stale indoor air with fresh, filtered outdoor air in precisely controlled amounts, to provide a **healthy living environment**; this is vital in a modern airtight dwelling and any heat recovered should be seen as a bonus.

Basic regular maintenance:

Clean and check filters at least every four months. Use a vacuum cleaner nozzle to remove surface dust. Filters can be removed from their support frames and washed in warm soapy water. Leave to air dry before replacing; do not dry on a radiator.



Filter cover



Remove filter covers



Remove and clean filters

Troubleshooting on an existing system:

Fault: **The system has become noisier since first installed.**

Answer 1: The filters are dirty and are restricting the airflow, making the fans work harder? Clean the filters - see Basic regular maintenance section on page 1 or,

Answer 2: The ceiling-mounted air valves have been closed/opened during house cleaning or decorating and are restricting the commissioned airflows, making the fans work harder? The system may need recommissioning - see Commissioning section on page 6 or,

Answer 3: The fan speed controls have been inadvertently adjusted from their original commissioned positions. The system may need recommissioning - see Commissioning section on page 6 or,

Answer 4: One or both of the fans have developed a fault or have suffered mechanical damage. A technical support engineer call-out may be required - see Technical Support Engineer section on page 7.

Fault: **One of the fans has stopped working.**

Answer 5: One of the two fan motor cables has become unplugged. The cables between the fan unit and the wiring centre are labelled FAN1 and FAN2, each motor has two cables, a thin signal cable and a thicker power cable. **With the power turned off**, ensure that they are all fully plugged together and in their correct respective sockets. Note, some units will also have two extra cables marked SUMMER BYPASS, ensure that these are also fully plugged together or,

Answer 6: The fan has developed an electrical fault or has suffered mechanical damage. A technical support engineer call-out may be required - see Technical Support Engineer section on page 7.

Fault: **Both of the fans have stopped working.**

Answer 7: The power to the system has become disconnected. The red neon indicator in the top left corner of the wiring centre should be illuminated when power is connected. If the indicator is not illuminated, check that the supply is switched on and if supplied from a fused spur, check that the fuse is still intact or,

Answer 8: The fan motor cables have become unplugged. The cables between the fan unit and the wiring centre are labelled FAN1 and FAN2, each motor has two cables, a thin signal cable and a thicker power cable. **With the power turned off**, ensure that they are all fully plugged together and in their correct respective sockets. Note, some units will also have two extra cables marked SUMMER BYPASS, ensure that these are also fully plugged together or,

Answer 9: The fans have developed an electrical fault or have suffered mechanical damage. A technical support engineer call-out may be required - see Technical Support Engineer section on page 7.

Fault: The supply air is much colder than it used to be.

Answer 10: The weather has become much colder – see on page 1, section [Understanding what your MVHR system is and what it does.....](#) to qualify your expectations of the system or,

Answer 11: The system has been left in summer bypass mode. If your system has a summer (or thermal) bypass system installed, there will be a green-dot sticker on the bottom right-hand side of the fan unit front cover poster to indicate this. If the poster is missing, check to see if there are two cables between the fan unit and the wiring centre labelled SUMMER BYPASS. If the rating label is visible a bypass model is designated as an HRX-B. If it has been determined that it is a bypass unit, there should also be a switch installed, printed with SUMMER/WINTER, to activate the bypass to whichever season you require. If the switch is missing and you believe you have a summer bypass, the bypass will always default to winter. This is also true if one or both of the bypass cables becomes unplugged. Summer/winter switches are available to purchase via <http://vent-spares.polypipe.com> and can be easily installed by a local electrician or,

Answer 12: The thermal insulation on the ducting has become detached allowing heat to escape. All ducts passing through cold spaces such as lofts must be insulated. The two ducts to outside must be always be insulated, even in 'warm' lofts, to avoid external condensation forming.

Answer 12: The bypass mechanism has suffered mechanical damage. A technical support engineer call-out may be required - see Technical Support Engineer section on page 7.

Fault: Water is dripping from the fan unit.

Answer 13: The fan unit is designed to collect and drain excess condensate from the exhaust air passing through it. This is drained from the bottom of the unit through a waterless trap and sealed piping system to the nearest soil stack. Check to see if you can pinpoint where the water is leaking from. If it is leaking from the black fan housing, a technical support engineer call-out may be required - see Technical Support Engineer section on page 6. If it is leaking from the pipe system, a local plumber will be required.

Fault: The system is now constantly running in boost mode.

Answer 14: The system is designed to run at a lower background speed constantly then boost at periods of high indoor pollution, such as moisture generation from bathing. The unit is supplied with a manual switch clearly labelled LOW/BOOST, check to see if this has been inadvertently switched to boost or,

Answer 15: The boost can also be automatically activated in parallel with wet room light switches or independent discreet switches, normally installed in the kitchen. Check to see if any of these switches have been left on or,

Answer 16: The system can also be automatically boosted by humidity sensors. These sensors usually have an illuminated red neon light at one corner to indicate that it is connected to a power supply. The light will flash when excess humidity is detected and send the system to boost. If the light is constantly flashing when there is no apparent reason, the sensor sensitivity could be too high and require adjustment or the sensor could be faulty and need replacing. In both cases a local electrician will be required.

Troubleshooting on a brand new system

Fault: The system is noisy.

Answer 17: The filters are dirty and are restricting the airflow making the fans work harder. Clean the filters - see Basic Regular Maintenance section on page 1 or,

Answer 18: The system hasn't been commissioned or correctly commissioned. The system may need recommissioning - see Commissioning section on page 6 or,

Answer 19: The fan speed controls have been inadvertently adjusted from their original commissioned positions. The system may need a recommissioning - see Commissioning section on page 6 or,

Answer 20: One or both of the fans have developed a fault or have suffered mechanical damage. A technical support engineer call-out may be required - see Technical Support Engineer section on page 7.

Fault: One of the fans isn't working.

Answer 21: One of the two fan motor cables has become unplugged. The cables between the fan unit and the wiring centre are labelled FAN1 and FAN2, each motor has two cables, a thin signal cable and a thicker power cable. **With the power turned off**, ensure that they are all fully plugged together and in their correct respective sockets. The plugs and sockets of the two thinner signal cables have small alignment arrows moulded into the side to aid with correct orientation – the conducting pins are fragile and care should be taken when mating these. Note, some units will also have two extra cables marked SUMMER BYPASS, ensure that these are also fully plugged together or,

Answer 22: The fan has an electrical fault or has suffered mechanical damage. A technical support engineer call-out may be required - see Technical Support Engineer section on page 7.

Fault: Both of the fans aren't working.

Answer 23: The power to the system isn't connected. The red neon indicator in the top left corner of the wiring centre should be illuminated when power is connected. If the indicator is not illuminated, check that the supply is switched on and if supplied from a fused spur, check that the fuse is still intact or,

Answer 24: The fan motor cables have become unplugged. The cables between the fan unit and the wiring centre are labelled FAN1 and FAN2, each motor has two cables, a thin signal cable and a thicker power cable. **With the power turned off**, ensure that they are all fully plugged together and in their correct respective sockets. Note, some units will also have two extra cables marked SUMMER BYPASS, ensure that these are also fully plugged together or,

Answer 25: The fans have an electrical fault or have suffered mechanical damage. A technical support engineer call-out may be required - see Technical Support Engineer section on page 7.

Fault: The system is constantly running in boost mode.

Answer 26: The system is designed to run at a lower background speed constantly then boost at periods of high indoor pollution such as moisture generation from bathing. The unit is supplied with a manual switch clearly labelled LOW/BOOST; check to see if this has been inadvertently switched to boost or,

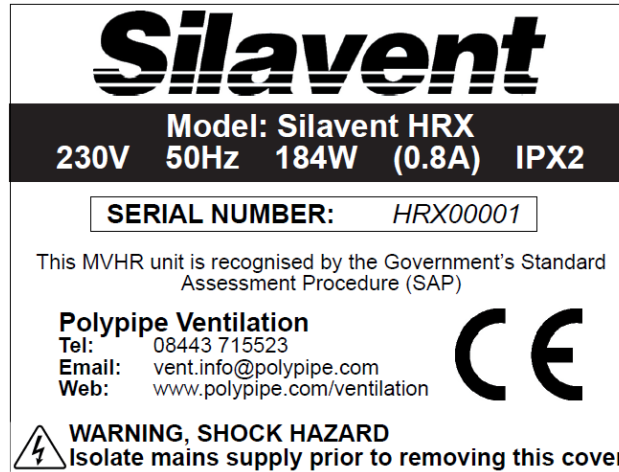
Answer 27: The boost can also be automatically activated in parallel with wet room light switches or independent discreet switches, normally installed in the kitchen. Check to see if any of these switches have been left on or,

Answer 28: The system can also be automatically boosted by humidity sensors. These sensors usually have an illuminated red neon light at one corner to indicate that it is connected to a power supply. The light will flash when excess humidity is detected and send the system to boost. If the light is constantly flashing when there is no apparent reason, the sensor sensitivity could be too high and require adjustment or the sensor could be faulty and need replacing. In both cases a local electrician will be required or,

Answer 29: Some larger dwellings, due mainly to their size and number of wet rooms, have no boost requirement and run at a constant speed which may be perceived as high. The air volumes should have been calculated and commissioned in accordance with current Building Regulations and a checklist as proof should have been left with the unit. If there is some doubt a recommission should be considered – see Commissioning section on page 6.

Customer service

Before contacting our Customer Service Team please make a note of the model designation and serial number of your unit from one of the three identical rating labels affixed to the front and back of the fan unit and the wiring centre.



Telephone: 03443 715523

Email: vent.info@polypipe.com

Commissioning or recommissioning

Detail of charges

Commissioning of MVHR system airflow rates	Fee excluding VAT
Commissioning of MVHR system airflow rates (1 system)	£200
Commissioning of second MVHR system air flow rates in same property as 1 st system above (subject to commissioning during same working day)	£100
Overnight stay	£120 per night

Technical support engineer

Detail of charges for out of warranty products

Engineer site visit (non- MVHR commissioning)	Fee excluding VAT
Warranty visit (including mileage)	£0
Mileage (maximum charge 250 miles)	£0.40 per mile
Labour (time on site charged to the nearest 15 minutes)	£50 per hour
Overnight stay	£120 per night
Parts	Prevailing rate at time of supply

Terms and Conditions

- Any subsequent order placed will be subject to our standard terms and conditions of supply (as supplemented by these terms and conditions) which are available on request or from our website at www.polypipe.co.uk/tradingtermsandconditions
- “the Engineer” means the Polypipe engineer or third party engineer appointed by and acting on behalf of Polypipe.
- Normal on-site working hours of the Engineer are 09:00 to 16:30 Monday to Friday (excluding bank holidays and including 30 minutes lunch break). Hours outside normal hours will only be worked if agreed in advance of work commencing (additional charges may apply).
- The Engineer must wear safety footwear at all times. We acknowledge this may cause a problem in some instances, in which case the Engineer will wear protective overshoes. The Engineer is not permitted to work without safety footwear.
- Upon arrival the Engineer will complete an assessment of the working area including access to and from the area and the installed system to be worked on. The Engineer will not commence work if any of the following conditions exist
 - The property will be left unattended while the Engineer is working.
 - Access to and from the property or area of work is restricted in any way as to prevent the Engineer or the Emergency Services from gaining access without special equipment. If access is restricted it is the responsibility of the customer to arrange safe access and a safe working area for the Engineer.
 - Household members, including pets, are likely to enter the working area.
 - The installed system cannot be safely isolated from all electrical supplies.
 - The system is installed in a way that could endanger the Engineer whilst working on the system.
- Visits which cannot be completed due to the reasons above will still be charged.
- Warranty visit is only applicable where any problem or fault that develops with a mechanical ventilation product is due to faulty materials or workmanship. Warranty does not apply to nor cover the repair of any problem or fault with the product which arises as a result of: (a) failure to install, operate, maintain and/or repair the product or any associated parts and components (including any ducting) using reasonable skill and care and in accordance with the instructions provided with it (unless the original installation, maintenance or repair which gave rise to the problem or fault was carried out by or on the behalf of Polypipe in which case this exclusion will not apply); (b) use of the product for any purposes other than those for which it is designed; (c) modifications made to the product by anyone other than Polypipe or its approved contractors; (d) deliberate damage; and/or (e) damage caused by fire, flood or other water damage, explosions, rust or corrosion.

MVHR system flow rate commissioning can only be completed if the system is fully installed and operational. If the Engineer is unable to commission the MVHR system flow rates due to the system not being completely and correctly installed and operational, the fees above will still be charged for the visit.

Warranty

LIMITED TWO YEAR WARRANTY

In the event that any problem or fault develops with the product due to faulty materials or workmanship during the two-year period beginning on the date on which you purchased the product then subject to the various limitations and exclusions as detailed below, Polypipe will as soon as reasonably possible either repair or replace the product during its usual working hours or, at Polypipe's discretion, provide you with a refund of the purchase price which you paid for the product.

If you need to make a claim under this warranty, then please contact Polypipe using one of the following methods:

Polypipe Ventilation
Sandall Stones Road
Kirk Sandall Industrial Estate
Kirk Sandall, Doncaster
DN3 1QR, UK

Tel: +44 (0)3443 715523

Fax: +44 (0)3443 715524

International Tel: +44 (0)1302 348878

International Fax: +44 (0)1302 348879

Email: vent.info@polypipe.com

The above warranty does not apply to nor cover the repair of any problem or fault with the product which arises as a result of: (a) failure to install, operate, maintain and/or repair the product or any associated parts and components (including any ducting) using reasonable skill and care and in accordance with the instructions provided with it (unless the original installation, maintenance or repair which gave rise to the problem or fault was carried out by or on the behalf of Polypipe in which case this exclusion will not apply); (b) use of the product for any purposes other than those for which it is designed; (c) modifications made to the product by anyone other than Polypipe or its approved contractors; (d) deliberate damage; and/or (e) damage caused by fire, flood or other water damage, explosions, rust or corrosion.

Polypipe may carry out the repair or replacement of the product itself or using an approved sub-contractor but will always remain liable to you for the acts or omissions of any such sub-contractor as if those were the acts or omissions of Polypipe itself.

Where you have purchased the product acting in your capacity as a consumer then the above warranty is offered by Polypipe in addition to and is not intended to affect or lessen those statutory rights which you became entitled to as a consumer when you purchased the product. In the UK you can find out more about your rights as a consumer by visiting the website of the Citizen's Advice Bureau (http://www.adviceguide.org.uk/england/consumer_e.htm).

Silavent

Green Line HRX

Mechanical Ventilation with Heat Recovery appliance

Installation and Operating Instructions

Models: HRX-S, HRX-B, HRX-FP, HRX-BFP, HRX-FS, HRX-FB, HRX-FFP and HRX-FBFP

These instructions must be given to the householder



It is important to follow the advice in this manual and correctly maintain the system to ensure a healthy indoor environment.

Have you considered an extended warranty package, for extra peace of mind?

Polypipe offer extended warranty options. Please refer to page 19 for further information or call 08443 715523.

Warnings & Safety Information

IMPORTANT!

PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE COMMENCING INSTALLATION

1. Do not install this appliance in areas where the following may be present or occur:
 - Excessive oil or a grease laden atmosphere
 - Corrosive or flammable gases, liquids or vapours
 - Be subject to direct water spray
 - Ambient temperatures higher than 50°C and lower than -25°C
 - Possible obstructions that may hinder access or removal of the unit
2. This appliance is not intended for use by young children or infirm persons without adequate supervision.
3. All wiring must be in accordance with the current IEE Wiring Regulations BS7671. The electrical installation should be inspected and tested by a suitably qualified person after completion.
4. The appliance should be provided with a local double pole fused spur fitted with a 3Amp fuse and a minimum contact separation of at least 3mm.
5. Ensure that the mains supply (Voltage and Frequency) complies with the rating label.
6. This appliance must be earthed.
7. When installing the appliance, care should be taken not to damage any hidden utilities.
8. The installer is responsible for the installation and electrical connection of the HRX system on site. It is the responsibility of the installer to ensure that the equipment is safely and securely installed and left only when electrically and mechanically safe.
9. All regulations and requirements must be strictly followed to prevent hazards to life and property, both during and after installation and any subsequent servicing or maintenance.
10. In dwellings where it is intended to install open-flue appliances and extract ventilation, the combustion appliance should be able to operate safely, whether or not the fans are running. A way of showing compliance with The Building Regulations in these circumstances would be to follow the installation guidance shown below, and to show by tests that combustion appliances operate safely, whether or not the fans are running.
 - A. For gas appliances: where a room contains an open-flue appliance, the extract rate should not exceed 20l/s (72m³/h).
 - B. For oil appliances: where a room contains an open-flue appliance, the extract rate should be limited to 40l/s (144m³/h) for an appliance with a pressure jet burner and 20l/s (72m³/h) for an appliance with a vaporising burner.
 - C. For solid fuel appliances: avoid installing extract ventilation in the same room.

Further reference should be made to Approved Document J of The Building Regulations.

11. A condensate drain should be installed from the appliance to an appropriate drain location. Polypipe recommend Domus 297 condensate drain kit.
12. The condensate drain and associated pipe work must be cleared of debris prior to commissioning and insulated where it passes through unheated spaces and voids.
13. This appliance should not be connected to a tumble drier or cooker hood.
14. The supply air must be drawn from the exterior of the property.
15. The extract air must be expelled to the exterior of the property.
16. It is recommended that the two external terminals or grilles are set at least 2m apart.
17. The supply and exhaust ceiling valves should be positioned at least 300mm from internal walls to allow airflow measuring equipment to fit correctly over the valves.
18. Ducting should be insulated with Domus Thermal duct insulation where it passes through unheated spaces and voids (e.g. loft spaces) to reduce the possibility of condensation forming and heat loss.

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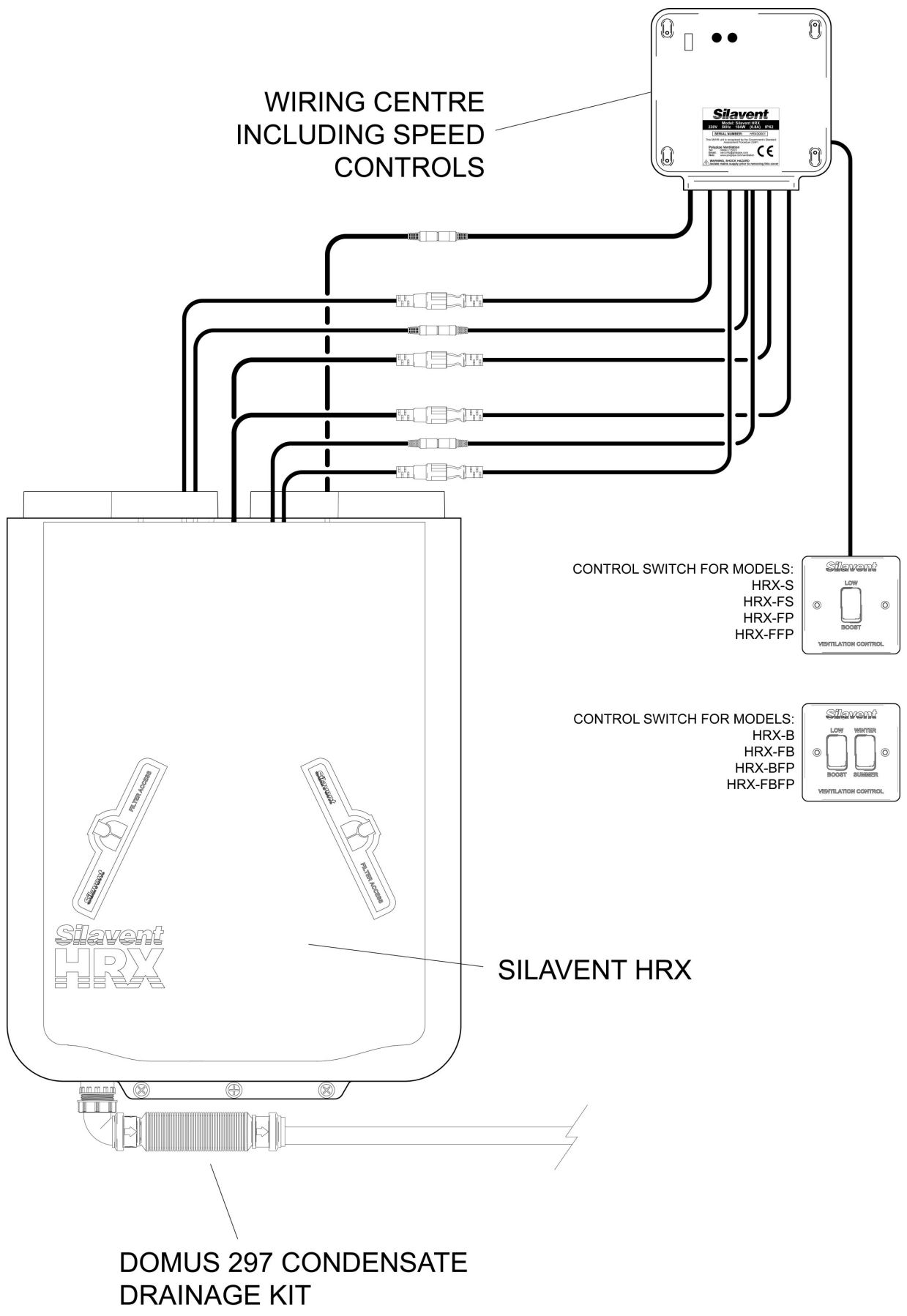
1.0 General description (all models)

1.1 Overview

- 1.1.1 The **Silavent HRX** appliance is a key part of a whole house ventilation system specifically designed to improve indoor air quality in dwellings. The system is designed to provide measured amounts of filtered, fresh air to living areas while constantly removing polluted, stale air from bathing, cooking and washing areas at the same gentle rate. Any available heat in the outgoing stale air is recovered by a built-in heat exchanger and used to pre-warm the fresh supply air.
- 1.1.2 A manual boost switch is provided to increase the ventilation rate, e.g. when cooking or showering thereby maintaining a comfortable indoor environment.



- 1.1.3 The boost facility can also be triggered from a lighting circuit or by a range of sensors, including humidity control and movement detection (supplied separately – see section 1.1.8)
- 1.1.4 The G3/EU3 filters in the appliance ensure that the fresh supply air is clean as it enters the home. Additionally, the stale extract air is filtered to protect the heat exchanger from unwanted contamination. These filters have to be cleaned regularly, depending on the levels of pollution. The filters should be replaced when they start to show visible signs of wear.
- 1.1.5 This product is listed in SAP Appendix Q, therefore, part of the installation process requires that an installation checklist is completed and submitted to the Building Control Body (BCB). Blank checklists are available at www.sap-appendixq.org.uk
- 1.1.6 Pack includes:
- Silavent HRX appliance
 - Wiring centre
 - Ventilation control switch - either one gang boost control (models HRX-S, HRX-FS, HRX-FP, HRX-FFP) or two gang combined boost and summer bypass control (models HRX-B, HRX-FB, HRX-BFP, HRX-FBFP)
 - Installation and operating instructions manual and 'householder-instruction cover' and fixings
- 1.1.7 Ancillary items required:
- Domus Ø125mm rigid duct system (Domus 204mm x 60mm rectangular can be used in restricted spaces), or Domus radial duct system (see 2.7)
 - Domus Thermal duct insulation (see 2.7.3)
 - Domus 297 condensate drainage kit (see 2.6)
- 1.1.8 Ancillary options (see page 18)
- Silavent adjustable overrun timer, code ANC108A
 - Silavent humidity control (with adjustable overrun timer), code ANC802A
 - Silavent humidity control (with adjustable overrun timer and manual override with neon indicator), code ANC808A
 - Silavent PIR movement control (with adjustable overrun timer), code ANC813A
 - Silavent 6-Switched live backfeed protected junction box, code ELE150R



WIRING CENTRE
INCLUDING SPEED
CONTROLS

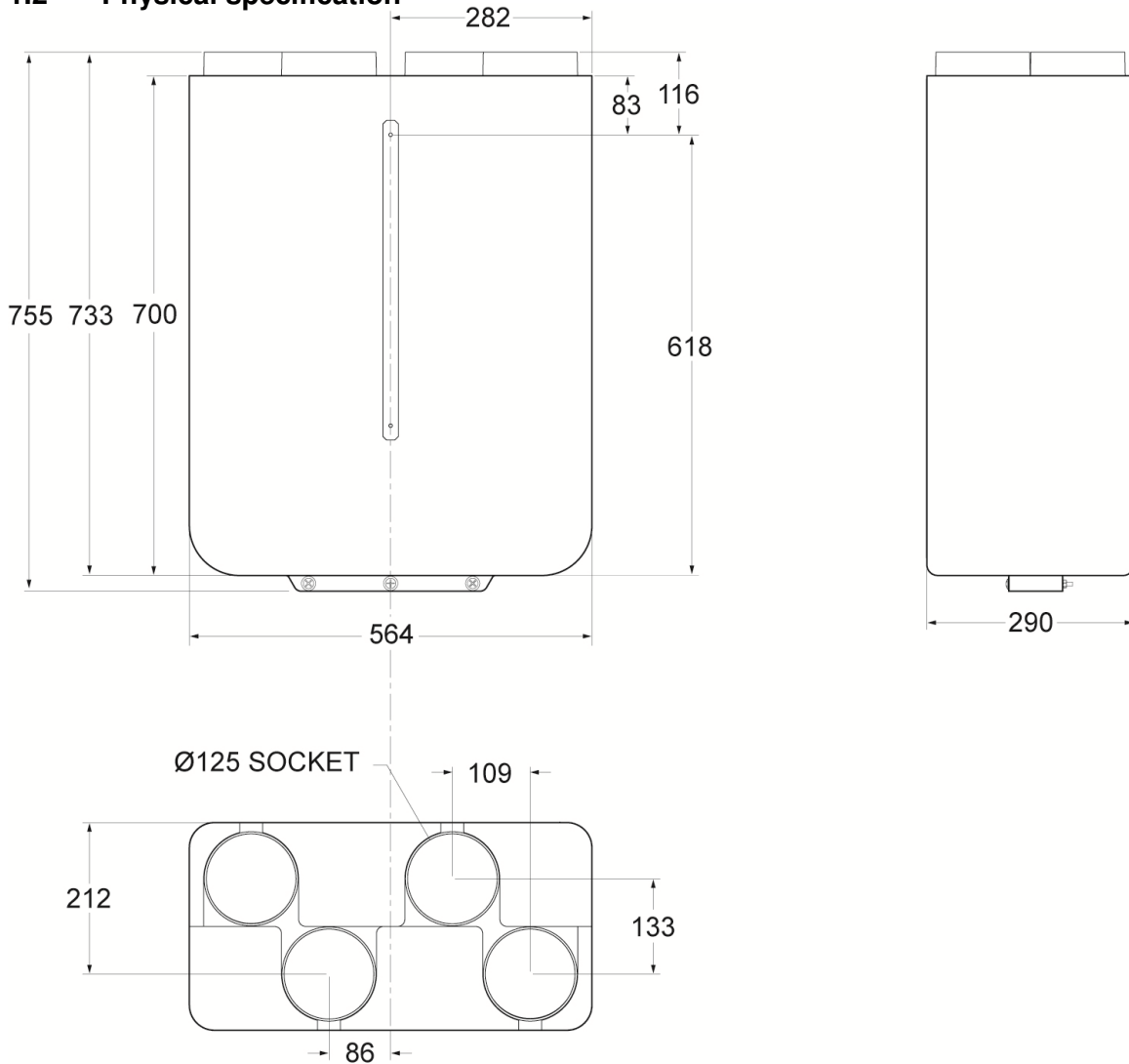
CONTROL SWITCH FOR MODELS:
HRX-S
HRX-FS
HRX-FP
HRX-FFP

CONTROL SWITCH FOR MODELS:
HRX-B
HRX-FB
HRX-BFP
HRX-FBFP

SILAVENT HRX

DOMUS 297 CONDENSATE
DRAINAGE KIT

1.2 Physical specification

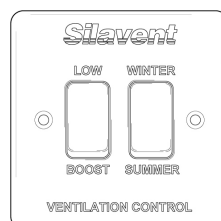


net weight 11.5kg

1.3 Optional main features

1.3.1 Summer bypass (HRX-B, HRX-BFP, HRX-FB, HRX-FBFP models)

The models listed above will be supplied with an additional Winter/Summer switch (see highlighted option boxes on the appliance cardboard cover). When the switch is set to summer, the fresh air is no longer pre-warmed by the heat in the outgoing stale air. Additional fresh outdoor air will also be supplied to the living areas. **Important:** when the switch is set to summer, both fans will **stop for 45 seconds** to allow the internal bypass doors to open.



1.3.2 Frost protection (HRX-FP, HRX-BFP, HRX-FFP, HRX-FBFP models)

The models listed above are supplied with an automatic frost protection system. During periods of very cold weather, the fresh air supply fan will automatically turn off to reduce the load on your heating system and avoid possible freezing of the heat exchanger. During these periods, the extract fan will speed up slightly to maintain an even air pressure. See also section 2.3.

2.0 Installation

2.1 Overview

- 2.1.1 The following instructions are intended to help prevent hazards. Installation should only be carried out by a qualified electrician and competent persons in clean, dry conditions where dust and humidity are at minimum levels.

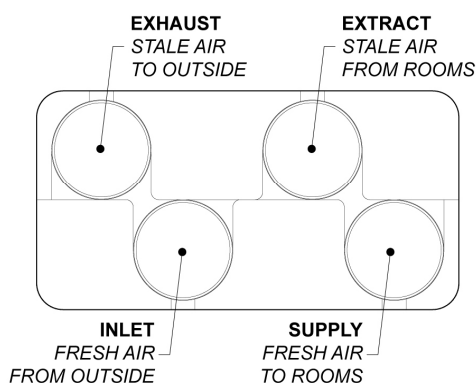
Note: we advise installers to fix all mains, switch and sensor wiring prior to fixing the HRX unit in position (in accordance with the latest edition of the Wiring Regulations). For convenience, buried cables for the wiring centre should terminate in a 2 gang metal box or dry-lining box. The wiring centre can be fixed directly onto the box using standard M3.5 screws (not supplied).

2.2 Preparation

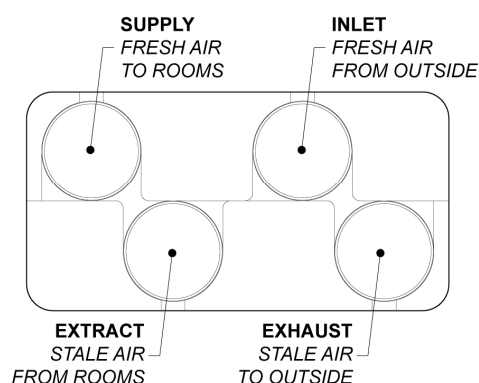
- 2.2.1 When accepting delivery of the appliance, inspect for transit damage. If in doubt, call our Customer Services team on 08443 715523.
- 2.2.2 The HRX appliance and wiring centre can be fitted directly to a wall or suitable vertical timber support (if loft mounting). Alternatively, the HRX appliance will fit inside most standard 600mm wide kitchen wall cupboards (note: the top of the appliance will protrude above the cornice level and along with the wiring centre and ducts, will require boxing-in).
- 2.2.3 Ensure that the position chosen for the wiring centre is close enough to the HRX appliance so that there is no undue strain applied to the cables between the HRX appliance and the wiring centre. **Important:** these cables can not be lengthened or shortened.
- 2.2.4 Appropriate screw fixings to suit the support medium will need to be supplied by the installer. The support bracket is pre-drilled to suit 2 x 4mm (No.8) countersink screws.
- 2.2.5 Ensure that there is sufficient space for the wiring centre, condensation fittings and ductwork.
- 2.2.6 Ensure that there is sufficient space at the front of the appliance to access the filters and for carrying out any future maintenance on the appliance.
- 2.2.7 The HRX appliance can be mounted as a left-hand or right-hand installation, i.e. for convenience the two external duct connections can be either on the left or right-hand side. This feature can be extremely useful in smaller houses or apartments where there is no space to cross over ducts.
- 2.2.8 When viewed from above, the duct configurations are shown on the diagram below:

IMPORTANT: The configuration selected will determine the connection point for the condensate drain – see diagram below.

LEFT-HAND CONFIGURATION



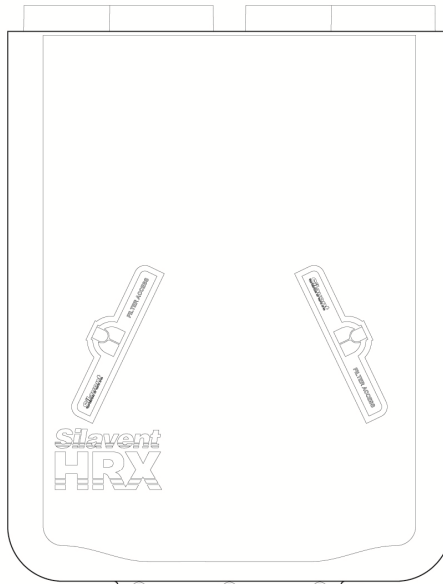
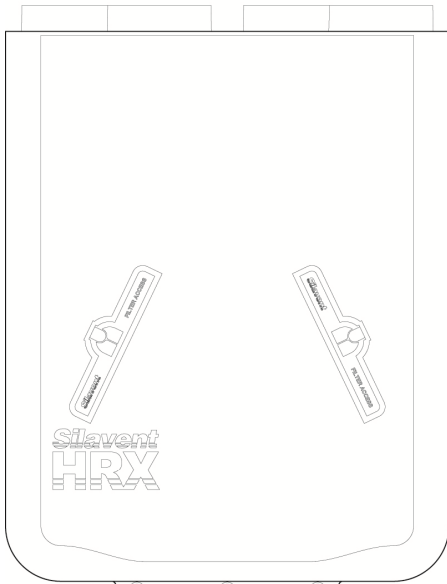
RIGHT-HAND CONFIGURATION



2.2.9 Using a hole-saw of minimum diameter 20mm (3/4") and maximum diameter 25mm (1"), remove the closed end of the condensate tray ensuring that any debris is entirely removed. For convenience a drill centring guide has been moulded into the trays – see diagram below.

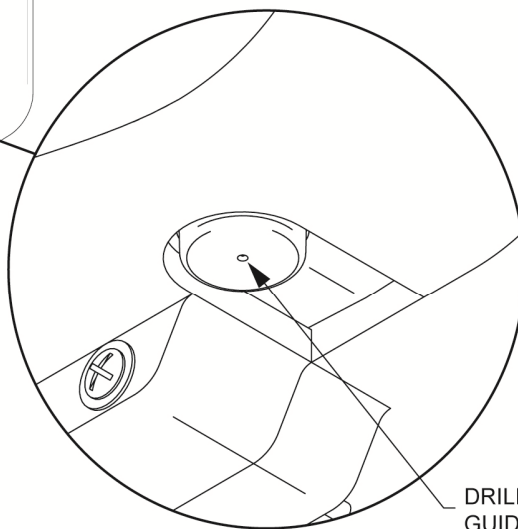
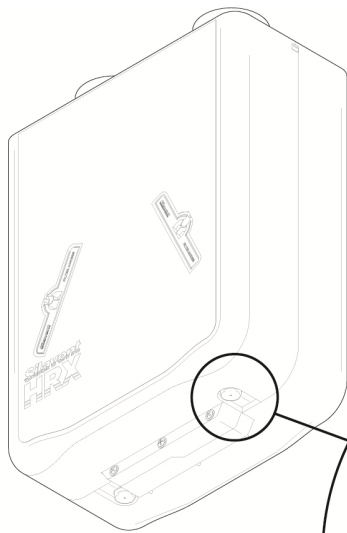
LEFT-HAND CONFIGURATION

RIGHT-HAND CONFIGURATION



DRILL THIS
CONDENSATE
DRAIN

DRILL THIS
CONDENSATE
DRAIN



DRILL CENTRING
GUIDE

2.3 Installing the frost protection sensor (HRX-FP, HRX-BFP, HRX-FFP, HRX-FBFP models)

- 2.3.1 **Important:** This operation should only take place after the left or right-handed position of the appliance has been determined.
- 2.3.2 Referring to the diagram at 2.2.8;
- 2.3.3 **LEFT-HAND CONFIGURATION**, directly below the 'EXHAUST STALE AIR TO OUTSIDE' socket, insert the frost sensor filter cover and gently push the cable into the groove running up the face of the main housing. Ensure that no undue stress is put on the cable.
- 2.3.4 Insert the other filter cap into the adjacent open filter access point.
- 2.3.5 **RIGHT-HAND CONFIGURATION**, directly below the 'INLET FRESH AIR FROM OUTSIDE' socket, insert the frost sensor filter cover and gently push the cable into the groove running up the face of the main housing. Ensure that no undue stress is put on the cable.
- 2.3.6 Insert the other filter cap into the adjacent open filter access point.
- 2.3.7 See also 3.2 for wiring centre connections.

2.4 Fitting the HRX unit

- 2.4.1 Using a 5mm Allen key, remove the central screw and washer and then slide out the support bracket from the rear.
- 2.4.2 Refer to the diagram on page 6 to determine where the extents of the HRX unit are in relation to the support bracket. Using the support bracket as a template, mark the positions for the two fixings.
- 2.4.3 Using 2 x 4mm (No.8) countersink screws and appropriate anchors (not supplied), secure the support bracket ensuring it is positioned vertically.
- 2.4.4 Slide the HRX appliance onto the support bracket and refit the central screw and washer. Ensure that no cables are trapped behind the HRX appliance and that the appliance is level front to back and side to side.
- 2.4.5 Attach the four black self-adhesive 'hook' pads, one onto each corner indentation of the main body. Attach the four white self-adhesive 'loop' pads, one to each corner of the cardboard 'householder-instruction' cover. Carefully fit the 'householder-instruction' cover by pressing to engage the 'hook and loop' pads.

2.5 Fitting the wiring centre

- 2.5.1 Remove the cover of the wiring centre by removing the four retaining screws while taking care not to dislodge any of the cables.
- 2.5.2 Carefully remove sufficient knock-out panels in the mounting plate to provide access for the mains supply, switch and external sensor cables.

Either;

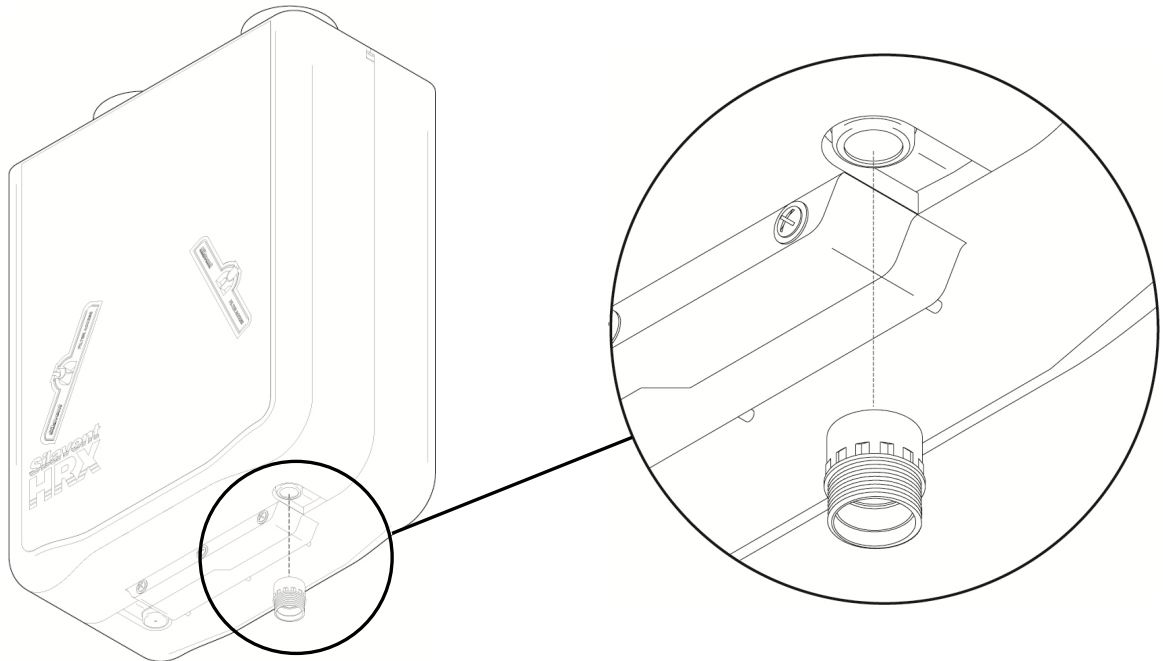
- 2.5.3 Pass the cables through the knock-outs and push the mounting plate firmly against the mounting surface. Using 2 x M3.5 electrical screws (not supplied) through the upper fixing holes, attach the mounting plate to the 2 gang metal box or dry-ling box already installed (not supplied).

Or;

- 2.5.4 Pass the cables through the knock-outs and push the mounting plate firmly against the mounting surface. Using the mounting plate as a template, mark the positions for the two lower fixing holes. Using 2 x 3mm (No.6) round or pan head screws and appropriate anchors (not supplied), secure the mounting plate.
- 2.5.5 Make the wiring connections – see section 3.0
- 2.5.6 Refit the cover.

2.6 Fitting the Domus 297 condensate drain kit

- 2.6.1 Using a small amount of solvent weld suitable for ABS pipe fittings (not supplied), attach the threaded socket to the selected condensate outlet spigot (see no 2.1.9). **Important:** follow the health and safety and user instructions supplied with the solvent weld. This is particularly important when working in confined spaces.



- 2.6.2 When the threaded socket is secure, fit and hand-tighten the threaded elbow, making sure that the rubber seal washer is seated correctly. Gently push the waterless trap onto the elbow stem. **Important:** check that the arrows printed on the trap point away from the HRX appliance (in the direction of flow) and prior to fitting, ensure that the waterless trap operates correctly by running a trickle of water from a tap through the trap in the direction of the arrows.
- 2.6.3 Using the remainder of the kit items complete the condensate drain-system to suit the dwelling layout. **Important:** the drain must incorporate a continuous fall of approximately 0.5° (9mm in every 1000mm) to the nearest waste water network.
- 2.6.4 The condensate drain system should be adequately supported and suitably insulated if it passes through unheated spaces and voids (e.g. loft spaces) to prevent freezing.

2.7 Ducting guidelines

- 2.7.1 Please refer to the design drawings for the proposed ducting layout.
- 2.7.2 Four Ø125mm diameter sockets are provided for connecting the ducting. Ductwork should be securely connected to the sockets using **Domus DDSEAL** acrylic sealant; failure to do this will cause unnecessary air leakage and impair performance. Ducting must be connected to all four sockets according to left or right-hand configuration (see 2.2.7).

- 2.7.3 Where ducts pass through unheated areas and voids (e.g. loft spaces) it must be insulated using **Domus Thermal** duct insulation in order to comply with The Building Regulations. Additionally, both ducts connecting the HRX to outside must be insulated when passing through heated areas to avoid condensation forming on the outside of the ducts.
- 2.7.4 Alternative proprietary duct insulation may be used provided it complies with the 2010 Domestic Ventilation Compliance Guide.
- 2.7.5 When passing through a fire-stopping wall or fire-compartment wall, **Domus FireBrake** intumescent duct connectors should be used in order to comply with The Building Regulations.
- 2.7.6 Alternative proprietary fire-stopping methods may be employed provided they comply with Approved Document B of The Building Regulations.
- 2.7.7 Rigid ducting – install using the least number of fittings to minimise resistance to airflow. **Important:** do not reduce the ducting size below Ø125mm diameter or 204mm x 60mm rectangular. All duct runs should be as short and as straight as possible for maximum performance.
- 2.7.8 Flexible ducting – ensure flexible ducting lengths are kept to a minimum and ducting is pulled taut so that it is smooth and straight. Where bends are necessary and where ducting runs in restricted areas, ensure that the ducting is not crushed. Mechanically fix flexible ducts using **Domus 125-5** hose clips and tape seal using **Domus 50TP45** duct tape or any good quality proprietary duct tape for added air-tightness.
- 2.7.9 The fresh supply air must be drawn in from the exterior of the property. If drawn through a wall, a **Domus 905** airbrick or **Domus 5904** fixed louvre grille should be fitted. If drawn in through the roof a **Domus 4411** universal roof terminal should be fitted or a proprietary roof terminal designed for mechanical ventilation with a free area of at least 11500mm².
- 2.7.10 The stale extract air must be expelled to the exterior of the property. If expelled through a wall, a **Domus 905** airbrick or **Domus 5904** fixed louvre grille should be fitted. If expelled through the roof a **Domus 4411** universal roof terminal should be fitted or a proprietary roof terminal designed for mechanical ventilation with a free area of at least 11500mm².
- 2.7.11 It is recommended that the fresh supply and stale exhaust external inlets and outlets should be fitted at least 2m apart to avoid recirculation of stale exhaust air.
- 2.7.12 Further details regarding installation can be found in the 2010 Domestic Ventilation Compliance Guide.
-

3.0 Electrical

3.1 Overview

3.1.1 **WARNING: This appliance must be earthed.**

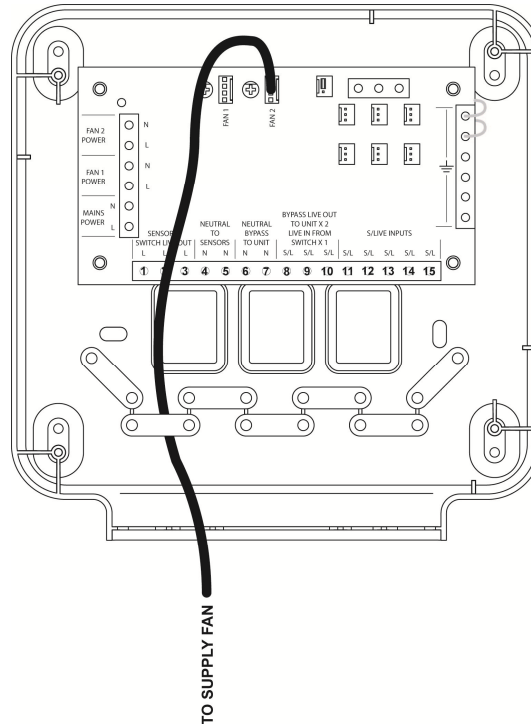
3.1.2 **Important: All wiring must conform to the latest edition of BS7671: IEE Wiring Regulations.**

3.1.3 **Important: The electrical installation must be carried out by a qualified electrician.**

3.1.4 This appliance is suitable for 230V 50Hz single phase supply only, fused at 3 Amps.

3.1.4 A double-pole switch having a minimum contact separation of 3mm must be used to provide isolation for the appliance.

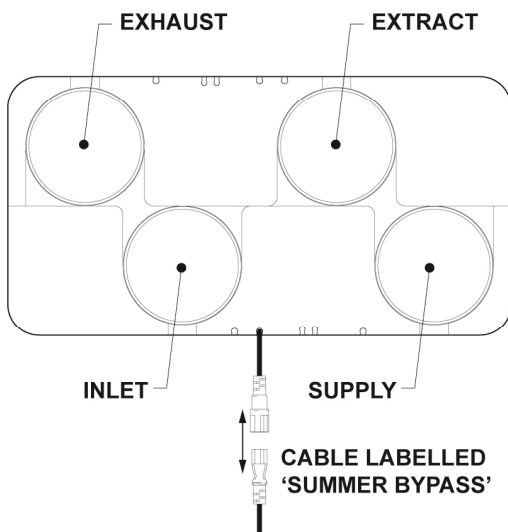
- 3.1.5 Refer to page 14 for HRX-S, HRX-FS wiring diagram, page 15 for HRX-B, HRX-FB wiring diagram, page 16 for HRX-FP, HRX-FFP wiring diagram and page 17 for HRX-BFP, HRX-FBFP wiring diagram.
- 3.1.6 Supplementary sensor diagrams are shown on page 18.
- 3.1.7 External wiring (1.5mm² max.) and isolators to be supplied by others.
- 3.2 **Frost protection only, wiring-centre fan connections (HRX-FP, HRX-BFP, HRX-FFP, HRX-FBFP models)**
- 3.2.1 Important: the fan selected as **SUPPLY FRESH AIR TO ROOMS** must be connected as shown in the diagram below.



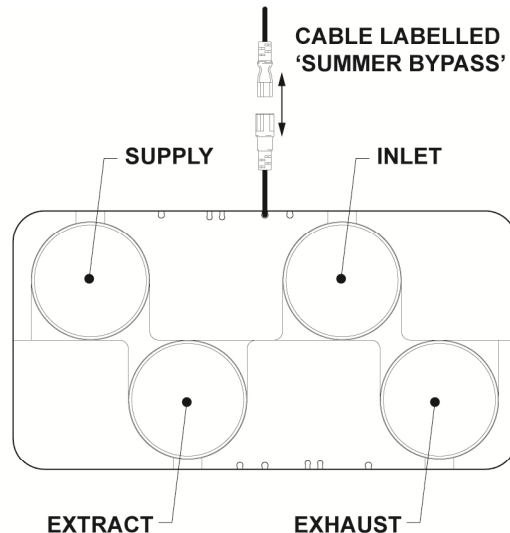
3.3 Summer bypass with fresh air filtration (HRX-B, HRX-BFP, HRX-FB and HRX-FBFP models)

- 3.3.1 If filtration of the fresh air during summer bypass is a requirement for health reasons, separate the plug and socket labelled **SUMMER BYPASS** adjacent to the **FRESH AIR SPIGOTS** shown in the diagram below.

LEFT-HAND CONFIGURATION



CABLE LABELLED
'SUMMER BYPASS'



RIGHT-HAND CONFIGURATION

4.0 Commissioning

4.1.1 Overview

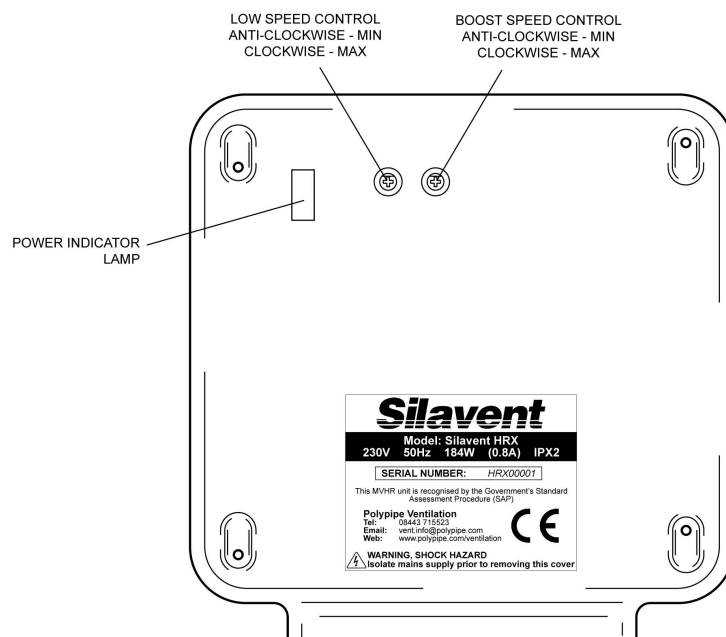
4.1.2 When the wiring connections have been checked, switch on the mains supply and check that the system is operating correctly. The unit should switch between low and boost speeds using the manual boost switch (see 1.1.2).

4.1.3 Airflow rates will need to be set at each room's air-valve in accordance with the 2010 Domestic Ventilation Compliance Guide to balance the system. Airflow measurements should be performed using a calibrated airflow measuring device and the results recorded in litres per second (l/s) onto the Inspection Checklist and Airflow Measurement Test Sheet contained within the 2010 Domestic Ventilation Compliance Guide. The most common method uses a vane anemometer, or similar, placed in a hood which completely covers the air-valve to measure the extract or supply airflow rate. The instrument should be calibrated annually by returning the instrument to a UKAS accredited calibration centre and be capable of achieving an accuracy of $\pm 5\%$.

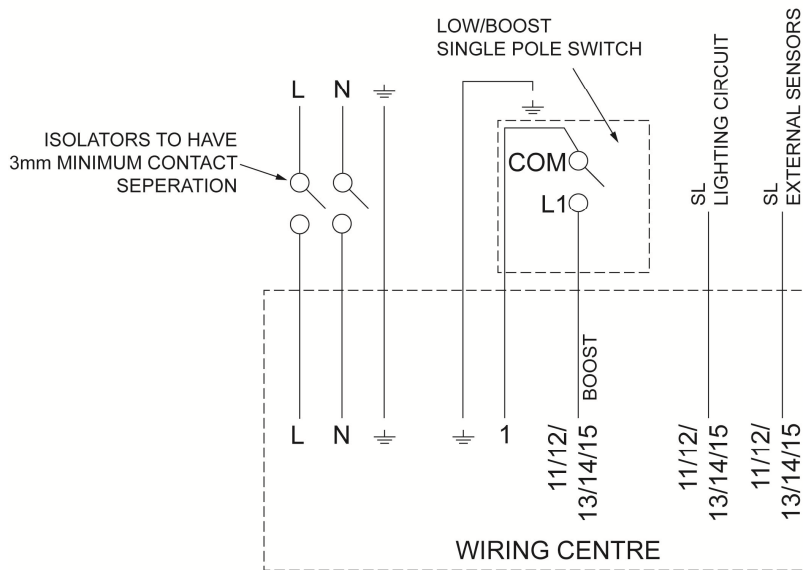
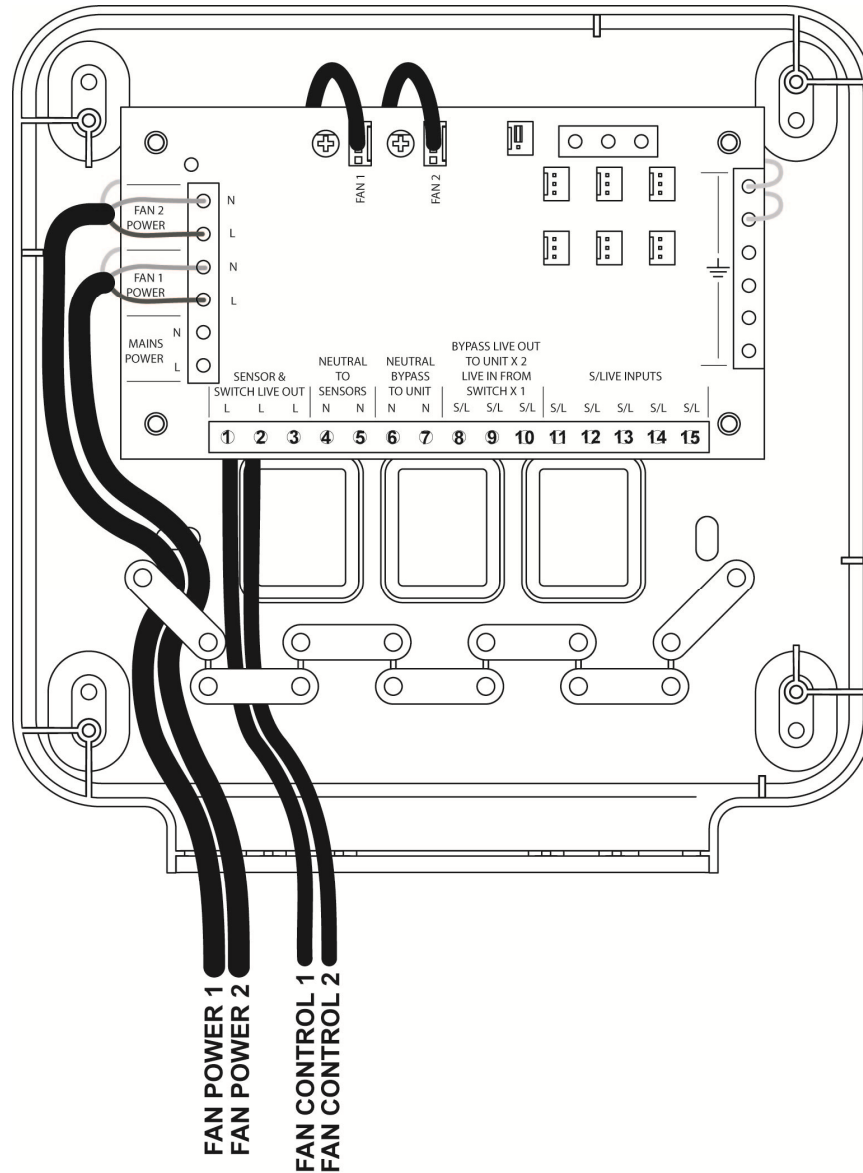
4.1.4 Each room airflow rate will need to be recorded on the Inspection Checklist and Airflow Measurement Test Sheet. A completed copy must accompany these instructions and be handed over to the dwelling owner upon completion of the installation.

4.2 System balancing

- Fully open all of the air-valves
- Switch the system to **boost**
- Close all internal and external doors and windows
- Measure the total air volume of the **extract** valves (wet rooms)
- Remove the rubber tamper-deterrent cap and using a small screwdriver, adjust the 'boost' control on the wiring centre to achieve the total design extract rate
- Adjust individual room air-valves to achieve the individual room design extract rates
- Switch the system to **low**
- Measure the total air volume of the **supply** valves (habitable rooms)
- Remove the rubber tamper-deterrent cap and using a small screwdriver, adjust the 'low' control on the wiring centre to achieve the total design supply rate
- Adjust individual room air-valves to achieve the individual room design supply rates
- Using the lock nuts fitted to the air-valves, lock in position
- Refit the rubber tamper-deterrent caps to the lid of the wiring centre



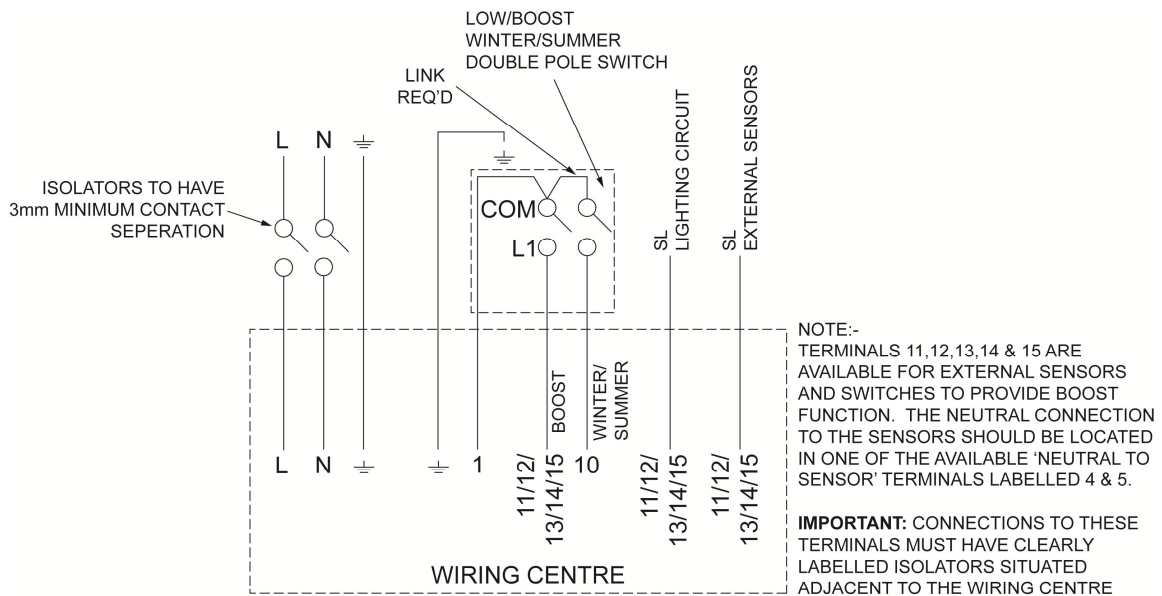
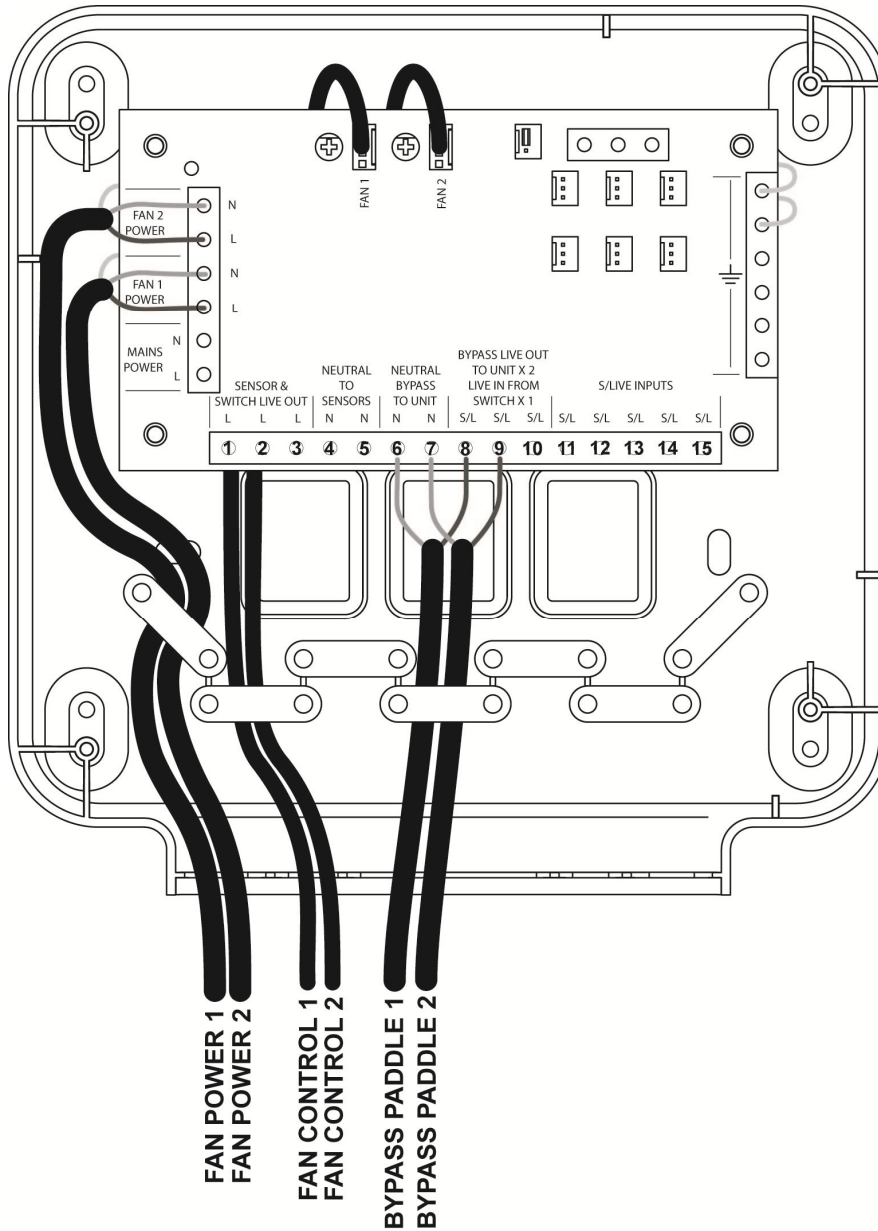
HRX-S, HRX-FS wiring diagram



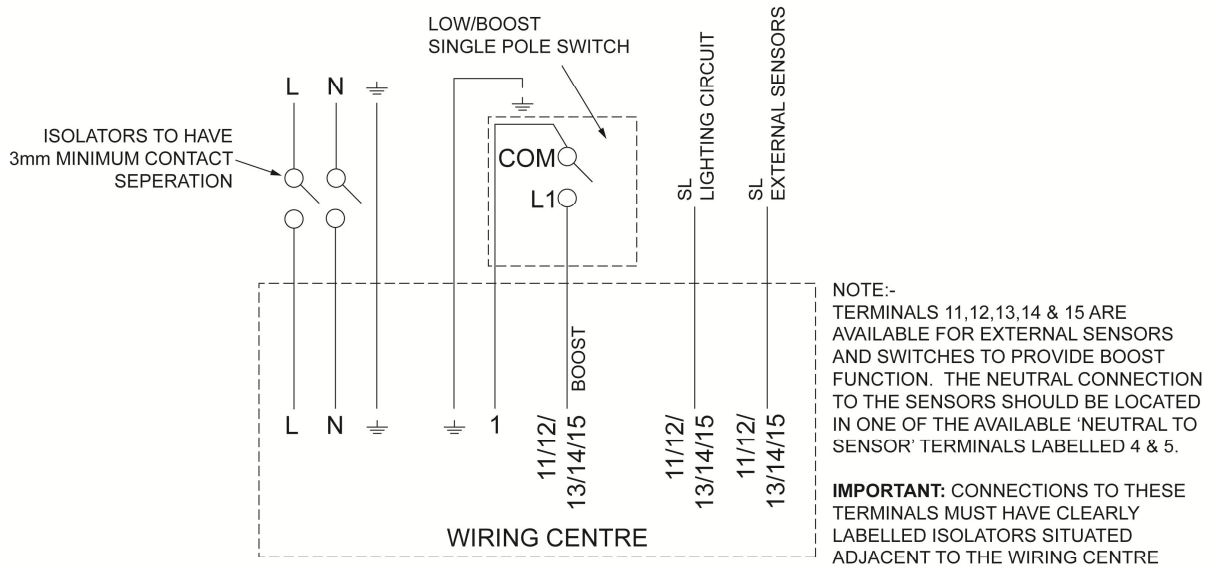
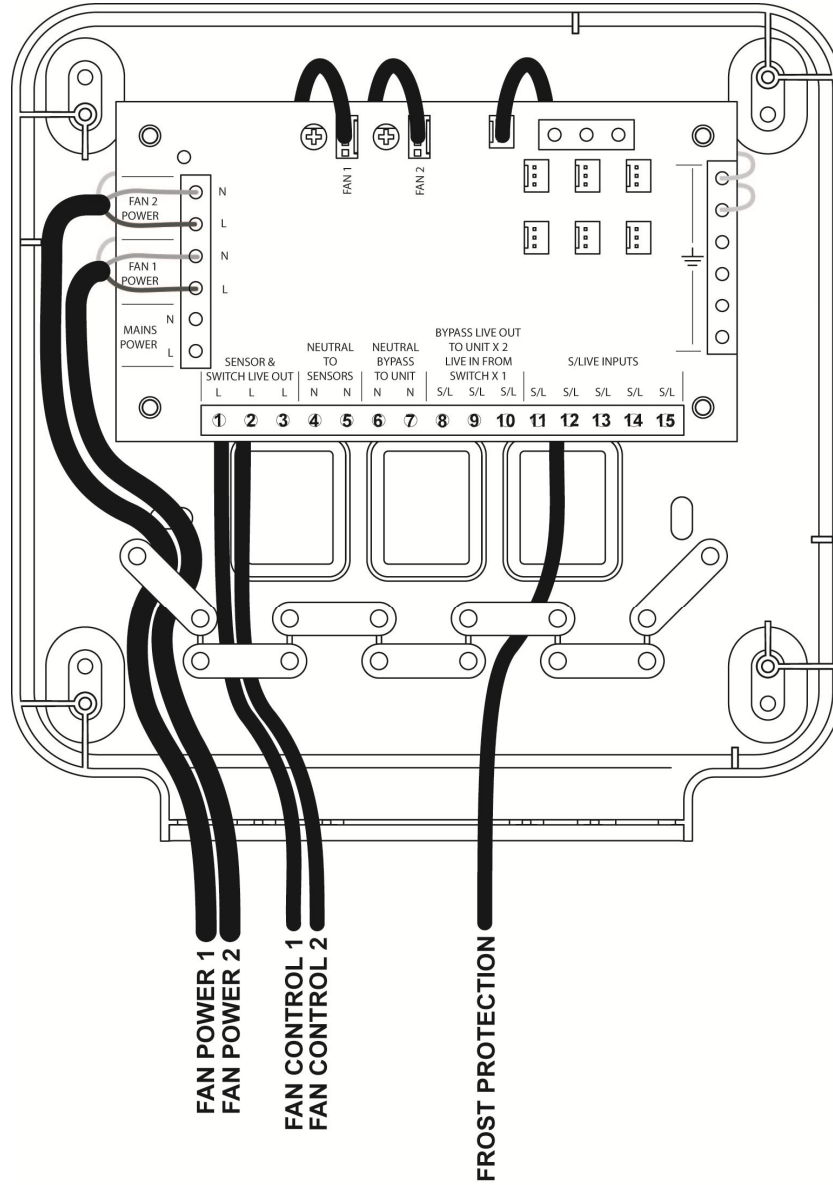
NOTE:- TERMINALS 11,12,13,14 & 15 ARE AVAILABLE FOR EXTERNAL SENSORS AND SWITCHES TO PROVIDE BOOST FUNCTION. THE NEUTRAL CONNECTION TO THE SENSORS SHOULD BE LOCATED IN ONE OF THE AVAILABLE 'NEUTRAL TO SENSOR' TERMINALS LABELLED 4 & 5.

IMPORTANT: CONNECTIONS TO THESE TERMINALS MUST HAVE CLEARLY LABELLED ISOLATORS SITUATED ADJACENT TO THE WIRING CENTRE

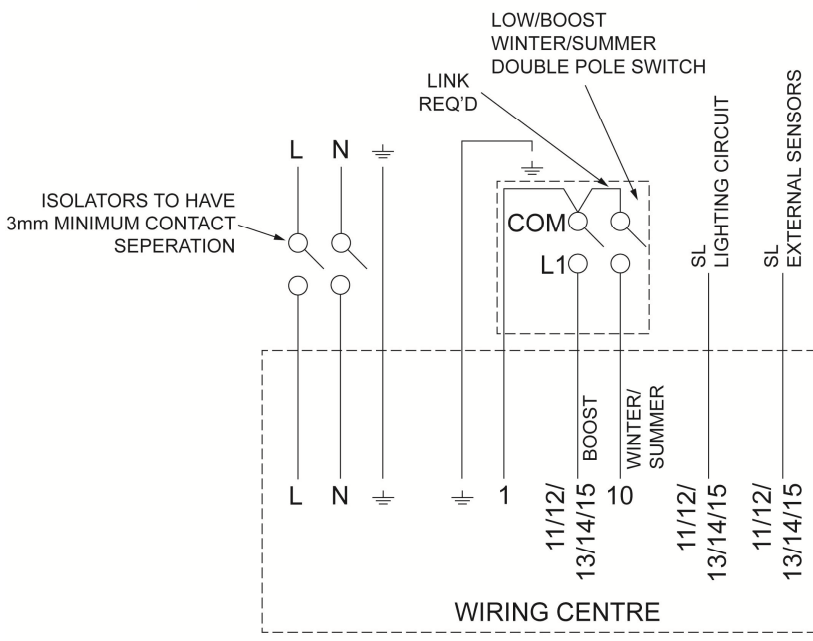
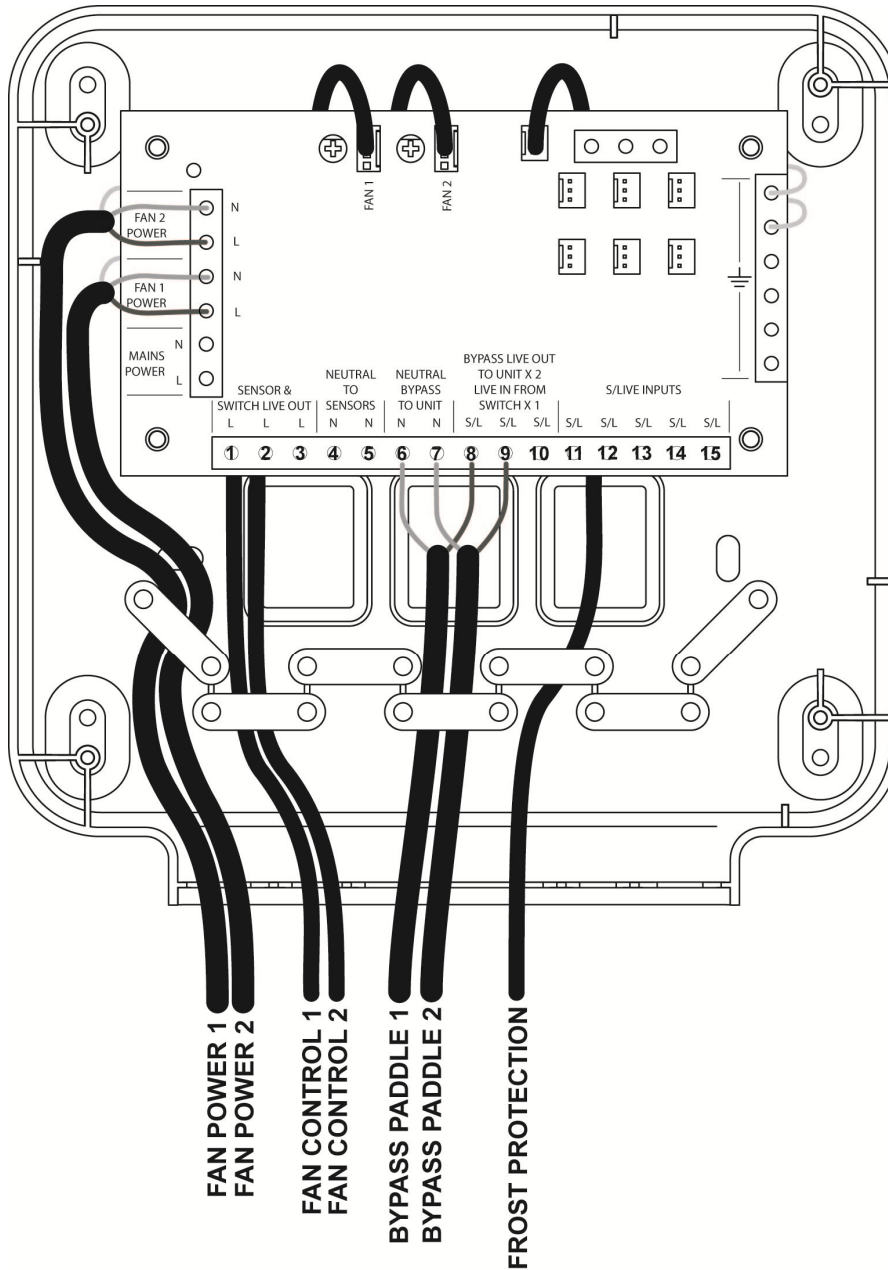
HRX-B, HRX-FB wiring diagram



HRX-FP, HRX-FFP wiring diagram



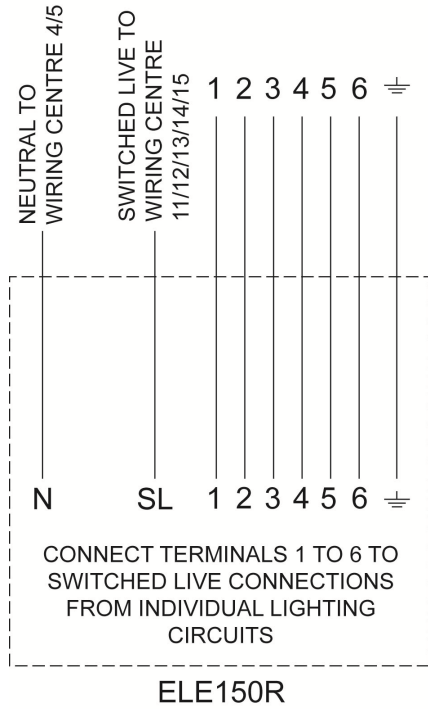
HRX-BFP, HRX-FBFP wiring diagram



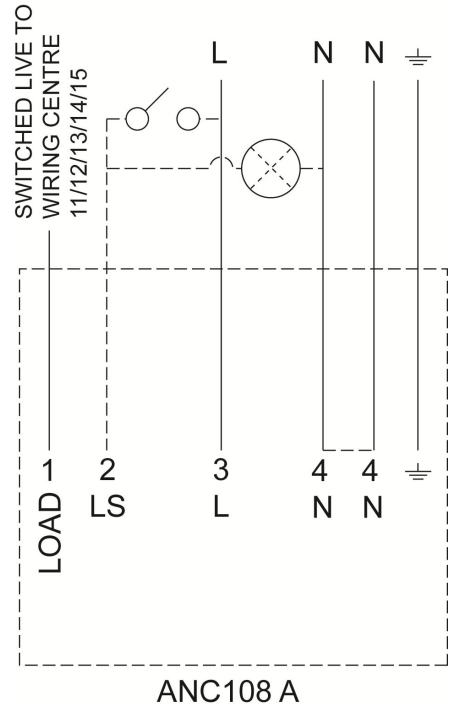
NOTE:-
TERMINALS 11,12,13,14 & 15 ARE AVAILABLE FOR EXTERNAL SENSORS AND SWITCHES TO PROVIDE BOOST FUNCTION. THE NEUTRAL CONNECTION TO THE SENSORS SHOULD BE LOCATED IN ONE OF THE AVAILABLE 'NEUTRAL TO SENSOR' TERMINALS LABELLED 4 & 5.

IMPORTANT: CONNECTIONS TO THESE TERMINALS MUST HAVE CLEARLY LABELLED ISOLATORS SITUATED ADJACENT TO THE WIRING CENTRE

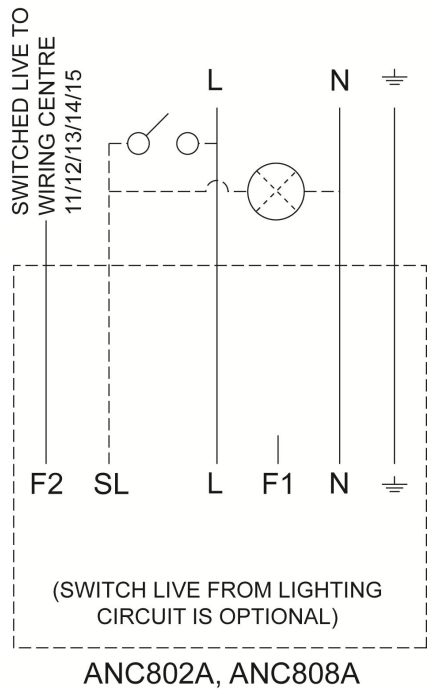
ANC108A, ANC802A, ANC808A, ANC813A and ELE150R wiring diagrams



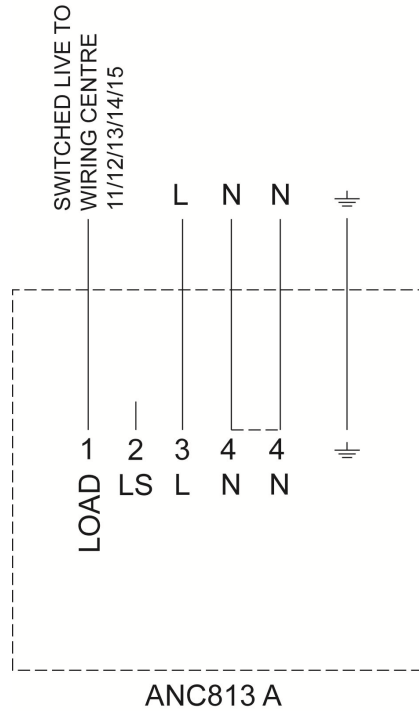
ELE150R – SWITCHED LIVE EXTENSION BOARD



ANC108A – OVERRUN TIMER



ANC802 – HUMIDISTAT WITH TIMER, ANC808A – HUMIDISTAT WITH PULLCORD



ANC813A – PIR WITH OVERRUN TIMER

NOTE:-

TERMINALS 11,12,13,14, & 15 IN THE WIRING CENTRE ARE AVAILABLE FOR EXTERNAL SENSORS AND SWITCHES TO PROVIDE BOOST FUNCTION

IMPORTANT: CONNECTIONS TO THESE TERMINALS MUST HAVE CLEARLY LABELLED ISOLATORS SITUATED ADJACENT TO THE WIRING CENTRE

5.0 Maintenance

5.1 Routine maintenance

- 5.1.2 The appliance G3/EU3 filters should be cleaned on a regular basis, the exact frequency will be determined by individual living conditions.
- 5.1.3 Before cleaning the filters, turn off the appliance at the isolator switch.
- 5.1.4 To remove the two filters, pull out the two caps from the front of the appliance and gently slide out the filters in their carrier frames.
- 5.1.5 Lightly vacuum the filters to remove surface debris and then gently wash through in warm soapy water. Ensure that the filters are completely dry before refitting. **Important:** do not dry on a radiator or use excessive heat as this will distort the carrier frames.

6.0 Warranty

LIMITED TWO YEAR WARRANTY

In the event that any problem or fault develops with the product due to faulty materials or workmanship during the two year period beginning on the date on which you purchased the product then subject to the various limitations and exclusions as detailed below, Polypipe will as soon as reasonably possible either repair or replace the product during its usual working hours or, at Polypipe's discretion, provide you with a refund of the purchase price which you paid for the product. If you need to make a claim under this warranty then please contact Polypipe using one of the following methods:

Polypipe Ventilation
Sandall Stones Road
Kirk Sandall Industrial Estate
Kirk Sandall, Doncaster
DN3 1QR, UK

Tel: +44 (0)8443 715523
Fax: +44 (0)8443 715524
International Tel: +44 (0)1302 348878
International Fax: +44 (0)1302 348879

Email: vent.info@polypipe.com

The above warranty does not apply to nor cover the repair of any problem or fault with the product which arises as a result of: (a) failure to install, operate, maintain and/or repair the product or any associated parts and components (including any ducting) using reasonable skill and care and in accordance with the instructions provided with it (unless the original installation, maintenance or repair which gave rise to the problem or fault was carried out by or on the behalf of Polypipe in which case this exclusion will not apply); (b) use of the product for any purposes other than those for which it is designed; (c) modifications made to the product by anyone other than Polypipe or its approved contractors; (d) deliberate damage; and/or (e) damage caused by fire, flood or other water damage, explosions, rust or corrosion.

Polypipe may carry out the repair or replacement of the product itself or using an approved sub-contractor but will always remain liable to you for the acts or omissions of any such sub-contractor as if those were the acts or omissions of Polypipe itself.

Where you have purchased the product acting in your capacity as a consumer then the above warranty is offered by Polypipe in addition to and is not intended to affect or lessen those statutory rights which you became entitled to as a consumer when you purchased the product. In the UK you can find out more about your rights as a consumer by visiting the website of the Citizen's Advice Bureau (http://www.adviceguide.org.uk/england/consumer_e.htm).

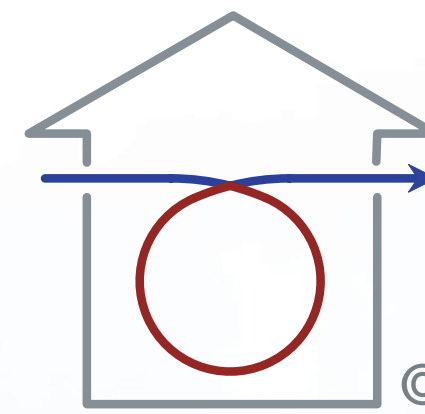
In addition to this two year warranty Polypipe also offers **extended warranty protection** for this product for consumers based in the UK subject to additional terms and conditions. You can find out more about this extended warranty cover and purchase by contacting Polypipe using one of the above methods.

Silavent HRX

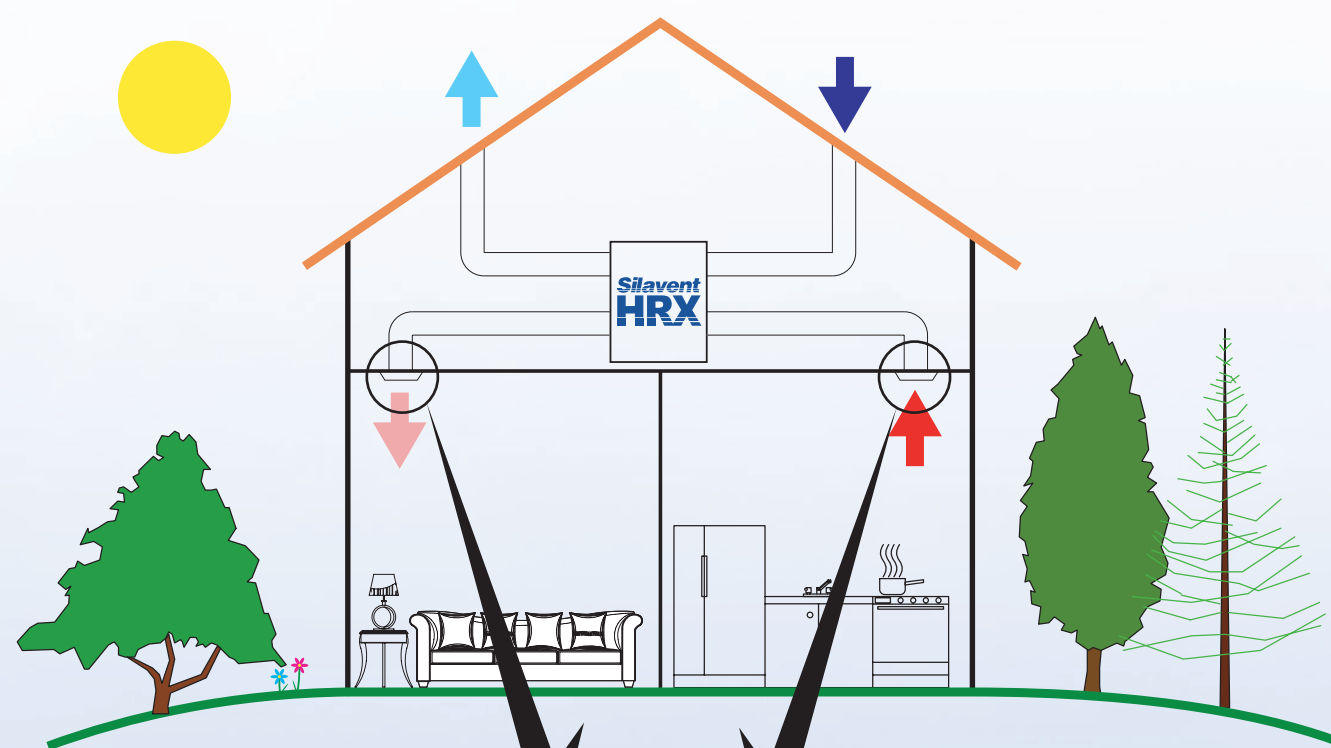
PART OF THE GREEN LINE RANGE

Mechanical Ventilation with Heat Recovery System

Your home has been fitted with Polypipe's Silavent HRX balanced Mechanical Ventilation with Heat Recovery (MVHR) system. The system is designed to provide measured amounts of clean, fresh air to your living areas whilst constantly removing polluted, stale air from your bathing, cooking and washing areas at the same gentle rate.

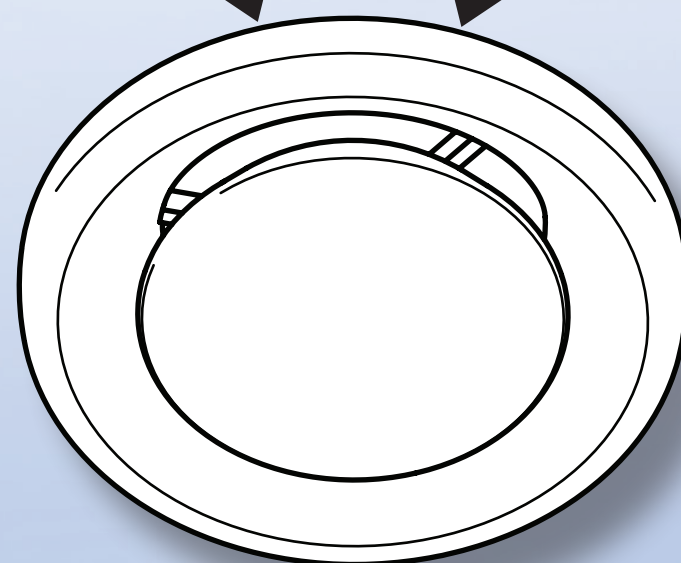


The system is designed to run constantly, all year round and should NOT be switched off.



Available heat in the outgoing, stale air is recovered by a heat exchanger built into the central fan unit and used to pre-warm the filtered, fresh, incoming air.

Air is distributed to and from the central fan unit through ducting built into your home and enters or exits in each room through an air valve.



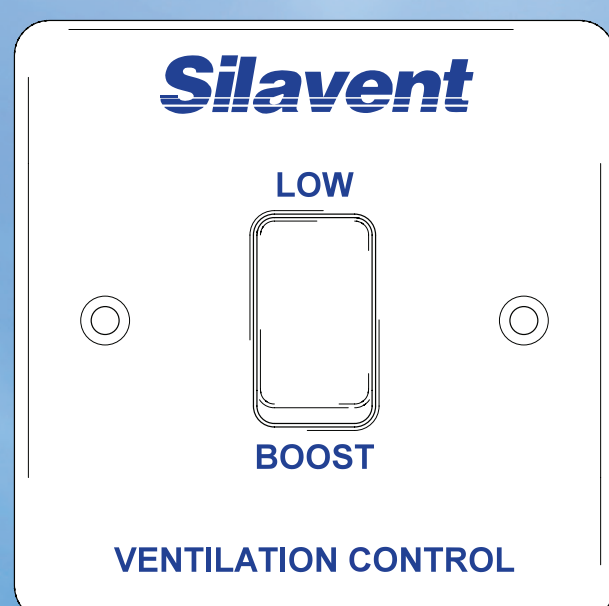
The air valves should not be disturbed (other than light cleaning) as they have been adjusted to provide the correct airflow to each room.



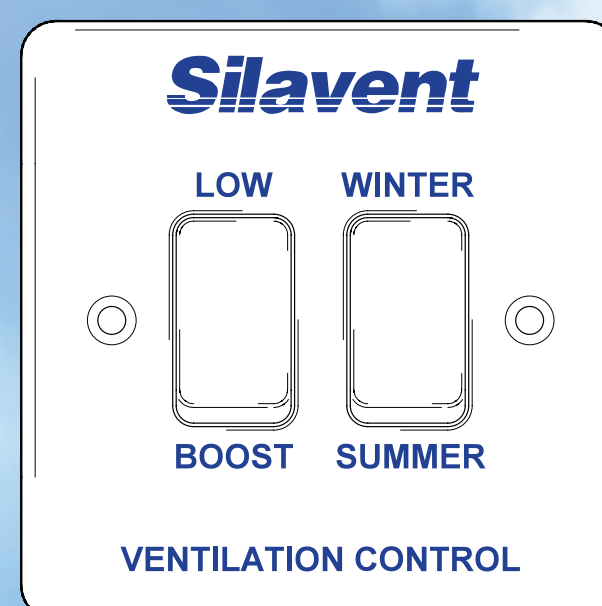
IMPORTANT:

For the system to function correctly, it needs to be operated properly and maintained regularly. The central fan unit's filters should be cleaned on a regular basis; the frequency will be determined by individual living conditions. We recommend that you check the filters at least once every three months. To remove the filters, turn off the power supply, remove the two caps and slide out the filters in their carrier frames. The filters can be vacuumed or washed carefully in warm soapy water. **THEY MUST BE THOROUGHLY DRIED BEFORE REFITTING.** After sliding the filters back into the fan housing, remember to refit the push-in caps.

The boost switch can be used to increase the ventilation rate if moisture or indoor pollution levels are higher than normal - remember to set it back to low when boost isn't required.



Moisture or movement sensors may have been fitted in some rooms of your home making the system boost automatically.



Some systems will be fitted with an additional Winter/Summer switch. When the switch is set to 'SUMMER', the fresh air is no longer pre-warmed and extra, filtered, fresh outdoor air will be supplied to your living areas. We recommend that you switch your unit to 'SUMMER', when the outside temperature exceeds 20°C. In the colder months, remember to set it back to 'Winter'.

Some systems will be fitted with a built-in automatic frost protection system. During periods of very cold weather, the fresh air fan will automatically turn off to reduce the load on your heating system and avoid possible freezing of the heat exchanger. During these periods, the extract fan will speed up slightly to maintain even air pressure.

The coloured circles below indicate which features this unit includes:

- Summer Bypass Function
- Frost Protection

 **Polypipe**

www.polypipe.com/ventilation